

On-time deliveries: essential for maximizing healthcare critical supply chain performance

Parcel industry volatility and complexity is adding risk to HLS supply chains. Sendflex TMS provides the intelligent controls you need to deliver on time, every time.

Rate Manager
View and manage the details, properties, and configurations of your rates.

Carrier Actions

Carrier	Actions
FedEx	Delete
OnTrac	Delete
UPS	Delete
USPS	Delete

Carrier Level Configuration - Customer A Rates

Parameter	Value
Carrier	FedEx
DimDivisorExpress	139
AdditionalHandlingLength	48
AdditionalHandlingWidth	30
ThirdPartyBilling	0.045
DeclaredValueRate	1.3

Rate Cards

Rate	Description	Effective From	Effective To
List Rates	Standard published rates list pricing	09/03/2025 8:00 PM	09/03/2026 8:00 PM
Contract Rates	Contract discount pricing	09/08/2025 12:06 PM	09/03/2026 8:00 PM
Customer A Rates	Markups from list rates	09/08/2025 12:07 PM	09/03/2026 8:00 PM
Customer B Rates	Markups from contract rates	09/08/2025 12:08 PM	09/03/2026 8:00 PM
West Coast Rates	Markdown for the West Coast	09/08/2025 12:10 PM	09/03/2026 8:00 PM
Projected 2026 Rates	Rate projections for 2026	09/08/2025 12:22 PM	09/03/2026 8:00 PM

Carrier Service Management

- Assign carrier services by delivery areas: region, city, state, or postal codes
- Configure carrier rate card markups and discounts
- Apply rate cards by customers, products, and regions
- Machine learning models predict delivery based on carrier historical performance

ENABLE PREDICTIVE RATE SHOP

DESCRIPTION: Apply ML model to predict EDD and delivery cost

INSTRUCTION TAG

APPLY TO: All Carriers/Services

SELECT PREDICTIVE CONFIGURATION: Predictive Cost & Transit

MINIMUM CONFIDENCE LEVEL: 85

CANCEL ADD

Flexible, No-code Business Rules

- Control carrier selection by SKU, shipment attributes (hazmat, cold chain, test kits, order value, etc.)
- Enforce SKU packing processes (dry ice, etc.)
- Monitor primary carrier incentive discounts

Rates Console

Order: PO0000012345 to Beverly Hills
Origin: 75243 Destination: 90210
Weight: 12 Lbs
Predictive Rates: 270 Rates in 3ms
26.3k Rates Per Second

Carrier	Rate	Transit Time
FedEx Ground	\$18.00	3-5 Business Days
USPS Priority Mail	\$15.00	2-3 Business Days
Amazon	\$19.00	2-3 Business Days
OnTrac Ground	\$7.50	3-5 Business Days

High-Speed Shipping Performance

- Calculate and compare 1,000s of rates, times in transit, and business rules/second
- Reduce dependence on slow, unreliable carrier APIs
- Track, capture, and store shipment PODs
- Manage lab and test kit returns effectively