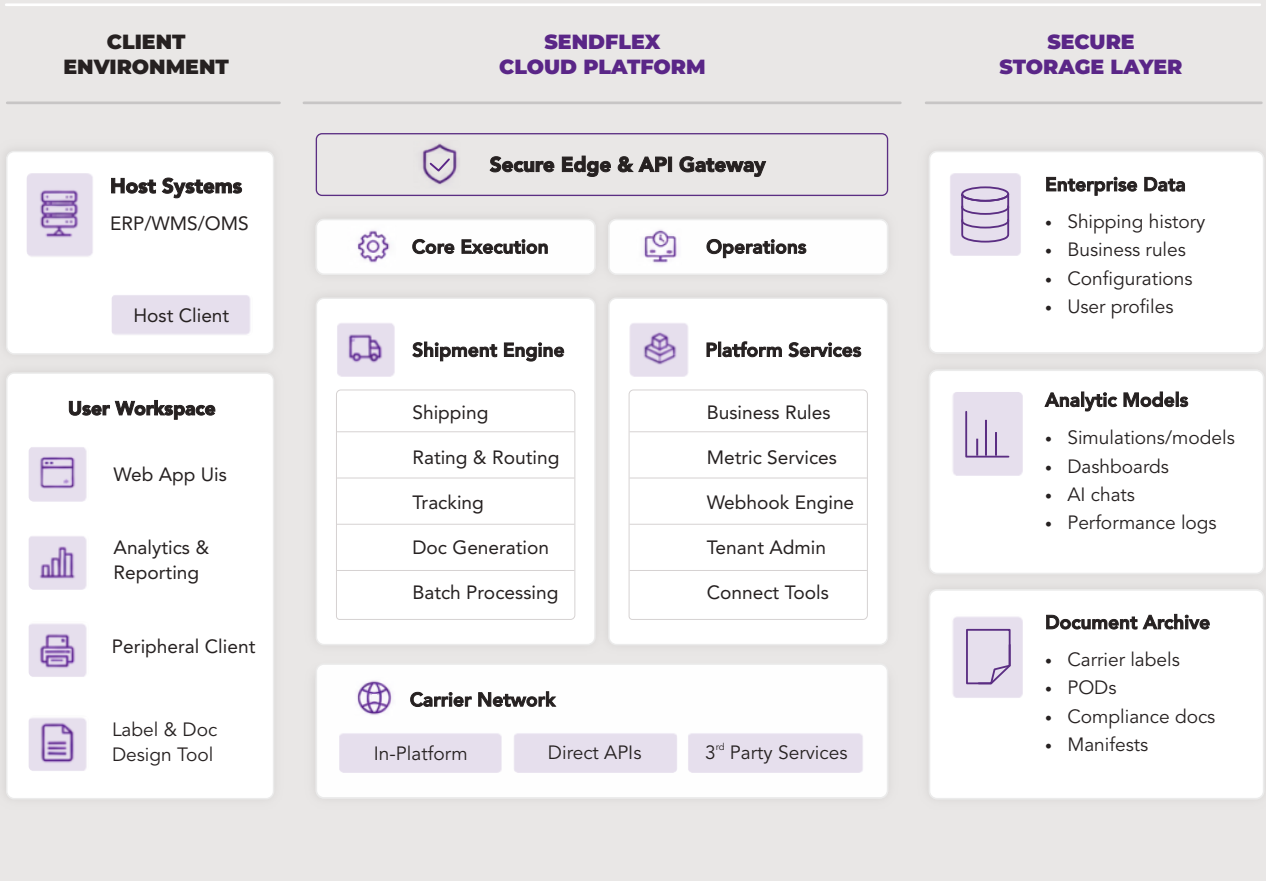




**TECHNICAL BRIEF**

# Sendflex Parcel Transportation Management System

Sendflex Parcel TMS is built on a cloud-native, micro-service architecture that is highly available, secure, and automatically scales to handle peak volumes. We add intelligence to parcel planning and execution.

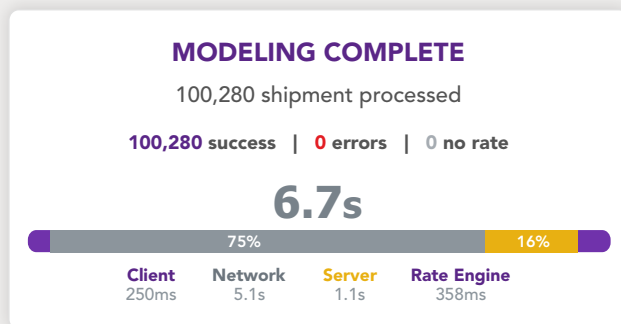


# Sendflex Cloud-native, Microservice Architecture Supports High Speed and No-Code Flexibility

Sendflex represents a next generation parcel management technology that helps you adapt to the complex and dynamic challenges of digital eCommerce driven supply chains.

## Multi-level, Multi-tenant Environment

Compared to the monolithic architectures of legacy parcel shipping systems, Sendflex's multi-tenant design is comprised of redundant, modular microservice components that optimize system performance while minimizing cost of ownership.

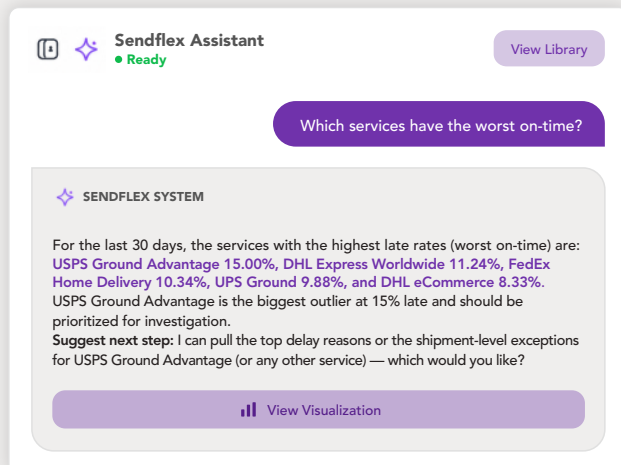


## High Speed Optimization Engine

Sendflex's in-platform engine eliminates slow carrier APIs and processes millions of rate, times in transit and business rules per second. Sendflex opens the door to instant and interactive digital storefront, order optimization, planning, modeling, and what-if simulations.

## AI Chat With Your Secure Shipping Data

Each client tenant stores shipping history, configurable business rules, tracking data, and PODs. Instantly query shipping data using Sendflex's AI chat to give you the specific data points you need, when you need them.



## KEY FEATURES



### Microservices Architecture

Our modular, multi-tenant architecture ensures greater flexibility and scalability both now and in the future at a lower cost of ownership and administration.



### Cloud-native, Cloud Agnostic

Most legacy shipping systems can be "hosted" in the cloud whereas Sendflex takes advantage of cloud-native capabilities, simplifying administration.



### Auto-scaling and Auto-failover

Sendflex uses Kubernetes to auto-scale to meet high supply chain execution demands. Multi-region, active-active auto-failover ensures uninterrupted operation.



### SOC 2 Type II Certified

Our platform, business processes, and policies meet the highest data security management standards. Tenant data is segmented and encrypted at rest.



### Enterprise Deployment

Supports roll out across thousands of locations, with role-based permissions. Anywhere to anywhere rating eliminates manual set up of location zone tables..



### No-code Optimization Instructions

Sendflex is designed to enable business users to configure optimization instructions to automate decision making and eliminate costly and brittle custom programming.



### Label and Forms Designer

Use our Visual Studio extension to modify label, forms, and document templates. Personalize your customer's delivery experience to enhance your brand.



### Rate & Route Manager

Import carrier rates and create rate cards with discounts and markups at a granular level. Run "what if" models against shipping, order or invoice data.



### Cartonization, Palletization

Submit order header and line-item detail to Sendflex's API and apply instructions to determine the most transportation cost-effective way to pack cartons or pallets.